

Warranty clauses

VECTOR KRAFT

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Warranty clauses

Warranty of 2 years (see general terms and conditions, point 8.1 guarantee „ERGOFIT grants 2 years guarantee for its own products. In the first year the travel expenses and occurring working hours within Germany are borne in addition to the spare parts. In the second year only the spare parts. For merchandise the guarantee provisions of the respective manufacturer apply accordingly“)

The seller shall be liable, to the exclusion of other liability, for deficiencies of the delivery, of which the absence of expressly affirmed properties is part, as follows:

1. All parts that are found to be unusable or restricted in use in consequence of a circumstance dated before the transfer of risk – notably because of faulty design, bad manufacturing material or faulty workmanship - shall be repaired or replaced during a period of 24 months after delivery. The decision if the fault will be repaired or should be replaced will be at the seller's discretion. The supplier shall only be liable for deficiencies of drawings and materials delivered or chosen by the seller if he would have been able to recognise the deficiency when applying professional accuracy unless the seller notified the purchaser of the recognised deficiency immediately.
2. The purchaser's right to claim ends in all cases after 24 months after transfer of the object.
3. No guarantee shall be assumed for damage as a result of inappropriate or improper use, faulty assembly or faulty startup carried out by the purchaser or a third party, natural wear, faulty or careless handling, inappropriate equipment or exchange work material, faulty construction works, chemical, electrochemical or electric influences, except in the event that they can be traced to the fault of the seller. The purchaser will assume all risks in connection with the delivery, even in case of free freight ex-factory.
4. Initially, the seller has the right to two rectifications or replacements. Should these fail, the purchaser has the right of abatement or rescission within the scope of valid legislation. The seller will have a period of six weeks as from communicating the notice of defect for rectification.
5. Improper modifications or repairs carried out on behalf of the purchaser or a third party without prior permission of the seller will abrogate warranty claims.
6. If goods are exported, warranty will be restricted to the availability of loose spare parts ex-factory within the warranty period. Packing costs, freight charge and labour will be at the expense of the purchaser. In case the purchaser demands site repair by a technician of the factory or another service address, the purchaser will assume the costs of travelling expenses and labour.
7. All merchandise that has not been produced by the seller is subject to legal provisions.

Wear parts are excluded from warranty specifications, e.g.:

- ⊗ Steel cable, pull ropes
- ⊗ Snap-on weights
- ⊗ Dowel pins
- ⊗ Adjusting Lever
- ⊗ Paddings
- ⊗ Cable-winch sensor
- ⊗ Seat, tread, handholds

The warranty is voided if maintenance instructions are not observed!

Maintenance

All exercise machines used for commercial purposes need to undergo regular maintenance and safety inspections (according to MPBetreibV). ERGOFIT advises an inspection every 12 month.

Regular, thorough care and appropriate maintenance in particular help preserve the value and extend the lifetime of your exercise machine. For this reason, we recommend regular preventive maintenance! Always switch off the machine for maintenance and cleaning!

These regular inspections are essential for compliance in case of guarantee claims. In case of a malfunction, ERGOFIT's technicians and engineers are pleased to assist you.

Immediate maintenance is to be carried out if:

- ⊗ the machine has undergone extreme mechanical stress
- ⊗ steel cables, Kevlar cables, rollers, handles, levers or snap-on weights are damaged

Maintenance of the machine may be carried out by ERGOFIT's customer service department. A maintenance contract may also be implemented.

Care and maintenance

During manufacturing of its training machines, ERGOFIT makes every effort to reduce future maintenance.

In the following chapters, some of the maintenance and inspection tasks are described. You should carry out these tasks regularly.

During maintenance, consider the following:

- ⊗ This machine requires very little maintenance.
- ⊗ Moving parts need no further oiling or greasing.
- ⊗ The chrome bars need to be cleaned with a dry cloth and sprayed with teflon spray.
- ⊗ Before every use, check paddings, frame, steel cables, Kevlar cables, snap-on weights, handles and levers for cracks or breaks.
- ⊗ Before every use, check if all fastenings are firmly tightened.
- ⊗ Please lubricate the non-coated ropes monthly or as required. We recommend „Spray AT44 Allround Spray with Teflon“.

Cleaning

Sweat, dust particles and dirt will damage your exercise machine. This can be observed after only a few weeks. Metal and aluminium parts of your machine may alter its surfaces in combination with sweat. For this reason, you should clean your machine every day.

The tested and recommended agent is available under „www.ergo-fit.de/shop“.

Note: Do not use disinfectants containing alcohol to clean galvanized components. This might cause damage to the material.

During cleaning, consider the following aspects:

Note that the power cord is unplugged when opening the cockpit!

- ⊗ Clean your machine with a damp cloth, mild cleaning agent or soap suds only and dry it with a soft cloth.

